St. Johnsbury Citizens' Guide to Civic Aid (2026)

My issue is...

NOT URGENT

What needs addressing?

- **GRAFFITI** → Call Interim Chief Kevin Wilson 802-748-2314
- **PAN-HANDLING** → Refer them to NEKCA (855) 663-5224
- **TRASH OR WEEDS (PUBLIC PROPERTY)** → Helpfully DIY with supplies from the Welcome Center OR Call or text Zoning (802) 535-5940
- **TRASH OR WEEDS (PRIVATE PROPERTY)** → Call or text Zoning (802) 535-5940
- **UNHOUSED PEOPLE**
  - **1 PERSON OR A FEW PEOPLE** → Refer them to NEKCA (855) 663-5224
  - **AN ENCAMPMENT** → Call the Town Office (802) 748-3926

URGENT

What needs addressing?

- **A NEEDLE** → Call Police Dispatch (802) 748-2314
- **THREATENING BEHAVIOR** → Call Police Dispatch (802) 748-2314
- **WASTE (POOP)** → Helpfully DIY with supplies from the Welcome Center OR Call Public Works (802) 748-4408
- **AN INTOXICATED PERSON**
  - Are they responsive (moving, talking)?
    - YES → Call the NKHS Mobile Crisis Team (800) 649-0118 → NO RESPONSE? THEN CALL ... → Call Police Dispatch (802) 748-2314
    - NO → **CALL 911**
- **A PERSON EXPERIENCING A MENTAL HEALTH CHALLENGE**